

Building a Successful Foundation for Cloud Content Services

'Cloud First' is a guiding principle for many organizations when considering content services application upgrades or new solution investments. The pace for migrating to cloud-based apps, especially cloud content services apps, is accelerating given the pent-up demand for Digital Transformation (DTX) projects, the burgeoning remote work environment, and increased focus on application resiliency. However, before embarking on your cloud journey, there are several key areas that should be prioritized to increase your chance of success.

Reveille provides the insight to ensure you set a foundation for a successful cloud migration. Whether you adopt a cloud-only or hybrid approach, Reveille increases migration confidence and plants the seeds for effective post deployment content services management in the cloud.

Establishing Cloud Ready Metrics to Guide the Migration Process

To prepare for a successful cloud migration, you must first establish cloud ready content services metrics to:

- Set a successful foundation
- Reduce cloud planning, migration, and deployment risk
- Gain visibility into the needs of content service users

Otherwise, you will be making decisions based on perceptions versus objective cloud readiness metrics.

This information plays an important role across all key phases of a cloud migration project — from the early planning stages of a cloud migration project, throughout the cloud migration process, and after the cloud deployment management.

Reveille brings the power of real-time insight into your existing content services platforms to understand and set baselines for performance, availability, usage, license consumption and more to establish cloud readiness metrics that aid in managing user-client expectations, reviewing cloud provider SLA's, and identifying post cloud deployment application management.



Reveille provides the visibility and insight you need to answer key questions to prepare for your cloud migration:

- Are individual applications responsive or sluggish?
- Are you meeting SLA's?
- Can the appropriate action be taken automatically before users are impacted?
- At what level of service are systems performing?
- Are documents being improperly accessed?
- What are users doing with business-critical content?
- Are irregular login patterns occurring for high-value assets?

See Beyond with Reveille's Cloud Ready Content Service Metrics



Reveille Cloud Ready Content Service Metric	Business Value
Application Availability	Objective understanding of application availability from your locations
Application Response Time	Objective understanding of application response time from your locations
Resource Consumption	Right size computing resources (CPU, memory, disk) before Cloud migration
User License Consumption	Right size user licensing before Cloud migration
User Adoption	Understand power users, high value documents, common search terms to prioritize Cloud migration tasks
User Device Types	Understand device and browser types to meet security guidelines
Capture Operations	Actively manage the application operation that is not part of Cloud SLA
Repository Operations	Actively manage the application operation that is not part of Cloud SLA
Application Integrations	Actively manage the application integration that is not part of Cloud SLA
Suspicious Content Access	Detect unusual user content access activity that is not part of Cloud SLA
API Operations	Know how API's are performing for your customer or 3rd party content services apps from your location

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